



OUR TERMS AND CONDITIONS

BY PAYING THE £100 DEPOSIT AND CONFIRMING THE PARTY BOOKING YOU ARE AGREEING TO THESE TERM AND CONDITIONS.

THE DEPOSIT PAID IS NON REFUNDABLE. IF FOR ANY REASON THE HIRER NEEDS TO CANCEL THE DEPOSIT IT CAN BE TRANSFERRED TO ANOTHER PARTY DATE.

THE JELLY LOUNGE RESERVES THE RIGHT TO CANCEL BOOKINGS AT ANY TIME FOR CIRCUMSTANCES THAT MAY ARISE THAT ARE BEYOND OUR CONTROL AND/OR WOULD ENDANGER CLIENTS, USERS, STAFF OR ANYONE WITHIN THE PREMISES. WHILE THE JELLY LOUNGE WILL GIVE AS MUCH NOTICE AS POSSIBLE WE CANNOT BE HELD RESPONSIBLE FOR ANY LOSS INCURRED FROM SUCH CANCELLATIONS

PARTIES DURING THE WEEKDAYS HAVE A MIN ATTENDEE NUMBER OF 10 AND WEEKENDS OF 15. FINAL PARTY DETAILS INCLUDING NUMBER OF ATTENDEES AND DIETARY REQUIREMENTS MUST BE GIVEN AT LEAST 7 DAYS NOTICE PRIOR TO THE PARTY DATE, PREFERABLY BY EMAIL. NUMBERS CANNOT BE CHANGED ONCE THIS FINAL PAYMENT HAS BEEN CALCULATED AND SETTLED. NO REFUNDS ARE TO BE GIVEN FOR NO SHOWS OR UNWELL CHILDREN.

BOOKING TIMES ARE WHEN THE PARTY STARTS AND ENDS. YOU CAN ARRIVE AT LEAST 15 MINUTES PRIOR TO THE BOOKING TIME.

ALL CATERING AND REFRESHMENTS REQUIRED WILL BE PROVIDED IN-HOUSE BY THE JELLY LOUNGE. THE ONLY EXCEPTIONS TO THIS ARE BIRTHDAY CAKES, WE CAN SUPPLY OR YOU CAN BRING YOUR OWN.

IF A BAR TAB IS TO BE SET UP, A VALID CREDIT OR DEBIT CARD WOULD NEED TO GIVEN AT SERVERY PRIOR TO THE PARTY START TIME AND RETURNED UPON END OF PARTY ONCE BALANCE IS PAID. ANY ADDITIONAL FOOD/DRINK WILL NEED TO BE PAID FOR IN VENUE ON THE DAY OF THE BOOKING BEFORE LEAVING THE PREMISES.

WE AIM TO CATER WELL FOR PEOPLE WITH ALLERGIES OR SPECIAL DIETARY REQUIREMENTS HOWEVER CAN ONLY PROVIDE THIS FOOD IF WITH PRIOR KNOWLEDGE AND AGREEMENT.

THE JELLY LOUNGE CANNOT ACCEPT UNDER ANY CIRCUMSTANCES ACCEPT RESPONSIBILITY OR LIABILITY IN RESPECT OF ANY PROPERTY LEFT ON THE PREMISES BY THE HIRER OR ANY OTHER PERSON.



THE HIRER WILL, IN LIAISON WITH THE DUTY MANAGER, ENSURE THAT ALL PARENTS HELPING WITH SUPERVISION MAINTAIN ADEQUATE STANDARDS OF HEALTH AND SAFETY THROUGHOUT THE BOOKING AND WILL BE AWARE OF THE BUILDINGS FIRE AND EVACUATION PROCEDURES.

THE HIRER SHALL NOT INTERFERE WITH ANY PART OF THE PREMISES OR EQUIPMENT.

THE HIRER AGREES TO PAY THE COST OF REPAIRING OR MAKING GOOD ANY LOSS OR DAMAGE THAT ARISES DURING THE PARTY.

TEA LIGHTS, SPARKLERS AND INCENSE ARE NOT PERMITTED. CANDLES ARE ONLY PERMITTED AS PART OF THE BIRTHDAY CAKE.

THE JELLY LOUNGE RESERVES THE RIGHT TO REFUSE ENTRY TO ANY PERSON AT ANY TIME AND REMOVE ANY PERSON FROM THE PREMISES OR ITS IMMEDIATE SURROUNDS.

PEAK AND OFF PEAK TIMES ARE AT THE DISCRETION OF THE JELLY LOUNGE TO DECIDE.

PRICES WILL INCREASE ANNUALLY.

WE DO NOT ISSUE REFUNDS.

ALLERGIES - WE CAN NOT GUARANTEE THAT OUR KITCHEN IS ALLERGEN FREE. PLEASE DO NOT ORDER FOOD IF YOU OR YOUR CHILD SUFFER FROM A SEVERE ALLERGY.

WE NO LONGER ACCEPT CASH AS PAYMENT, WE ONLY ACCEPT CARD PAYMENTS NO AMEX.